

Reference: 01835055

Information Requests
information.requests@ofcom.org.uk

27 June 2024

Freedom of Information request: Right to know request

Thank you for your follow-up request for information about FOI responses 1 Jan to 1 April 2024.

We received this request on 5 June 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request

“I would like to clarify that I am seeking all FOI requests made to Ofcom between 1st January 2024 and 1st April 2024 which were withheld in full including those which have not been published, nor are due for future publication. Would you confirm that there are no requests which have been withheld in full which aren't listed here<<https://www.ofcom.org.uk/about-ofcom/foi-dp/foi-responses>>? If there are, please provide me with the requests including the responses citing the exemptions under which the requests were withheld.”

Our response

We can confirm that all Freedom of Information request responses published by Ofcom between 1st January 2024 and 1st April 2024, including those where information was withheld in full, have been published on our website: [Published responses to FOI requests](#).

The attached annex shows the cases closed between 1 January 2024 and 1 April 2024 where information was withheld or partly withheld.

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will

try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).

Closed Date	Reason	Business Area	Type	Subject
08/01/2024	Provided and Withheld	Telecoms/broadband	FOI	Twilio nuisance calls
10/01/2024	Provided and Withheld	Corporate	FOI	Ofcom secondments
10/01/2024	Withheld	Spectrum	FOI	Callsign transfer (South Manchester Radio Club)
11/01/2024	Provided and Withheld	Corporate	FOI	Payments to RADA or Rada Business
17/01/2024	Withheld	Broadcasting	FOI	Ofcom's Investigation into Eden FM
19/01/2024	Not Held and Withheld	Broadcasting	FOI	Ofcom's Community Radio Fund Report and the names of Ofcom staff
23/01/2024	Provided and Withheld	Telecoms/broadband	FOI	Calls for Cash - Consumer Complaints
23/01/2024	Provided and Withheld	Spectrum	EIR	a follow-up to case # 01732239 (SRN planning Scotland)
25/01/2024	Withheld	Online	FOI	"Riskiest" online providers
26/01/2024	Provided, Not Held and Withheld	Broadcasting	FOI	Licensee/Broadcaster PTV Global Sky Channel 735
29/01/2024	Provided and Withheld	Corporate	FOI	ICT contracts
01/02/2024	Withheld	Post	FOI	correspondence regarding Royal Mail's USO
06/02/2024	Withheld	Online	FOI	Self-harm websites
12/02/2024	Provided, Not Held and Withheld	Broadcasting	FOI	BBC complaints and Top Gear complaints since 2002
12/02/2024	Withheld	Telecoms/broadband	FOI	postcodes with less than 10Mbps broadband speeds
13/02/2024	Withheld	Telecoms/broadband	FOI	Virgin Media End of Contract Notification complaints
16/02/2024	Withheld	Broadcasting	FOI	Detailed reasoning for the decision about Jordan Gray complaints Channel 4
16/02/2024	Provided and Withheld	Corporate	FOI	Airwave Sharers List - Airwave Accreditation Secretariat
20/02/2024	Withheld	Broadcasting	FOI	the TV presenters most complained about in 2023
20/02/2024	Not Held and Withheld	Telecoms/broadband	FOI	Complaints about Plan.com
21/02/2024	Provided and Withheld	Corporate	FOI	CE diary official appointments
21/02/2024	Withheld	Spectrum	EIR	proposed nominal mast locations for Scotland
22/02/2024	Provided and Withheld	Post	FOI	Royal Mail delivery data and postcode area targets
22/02/2024	Withheld	Telecoms/broadband	FOI	First and second class post
23/02/2024	Provided and Withheld	Telecoms/broadband	FOI	Ofcom's telecoms & networks
28/02/2024	Withheld	Broadcasting	FOI	details of "complaints assessed, not pursued"
29/02/2024	Provided and Withheld	Spectrum	FOI	mobile data by UPRN or LSOA
04/03/2024	Provided and Withheld	Broadcasting	FOI	ITV Channel 3 franchise applications from 1991
04/03/2024	Provided and Withheld	Spectrum	EIR	the locations of proposed & built Shared Rural Network masts
04/03/2024	Withheld	Broadcasting	FOI	emergency broadcasting
05/03/2024	Withheld	Telecoms/broadband	FOI	correspondence between telecom companies and Ofcom regarding the use of RPI in contracts
06/03/2024	Not Held and Withheld	Spectrum	FOI	the amateur radio examination syllabus and conduct
11/03/2024	Withheld	Telecoms/broadband	FOI	IX Wireless: Complaints and actions
12/03/2024	Provided and Withheld	Post	FOI	postal regulation and pricing of services in the Highlands
13/03/2024	Provided and Withheld	Corporate	FOI	Ofcom funding
14/03/2024	Provided and Withheld	Corporate	FOI	Payroll, HR and finance systems
18/03/2024	Withheld	Telecoms/broadband	FOI	Fibre rollout costs by geographic region
22/03/2024	Withheld	Corporate	FOI	Chief Executive and Chairs diary appointments
25/03/2024	Not Held and Withheld	Corporate	FOI	Broadband complaints data by location